

Non-Discrimination & Accessibility Notice

Restore Wellness complies with applicable Federal civil rights laws and does not discriminate nor treat people differently because of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity).

Our facility:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters¹
 - Information written in other languages
- If you need these services, contact our Civil Rights Coordinator.
- If you believe that our facility has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity), you can file a grievance per the information below:

Lindsay Williams, Civil Rights Coordinator,
PO Box 1849, Van Alstyne, TX 75495
469-256-6661
469-894-2477
intake@restoreseniors.com

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <https://www.hhs.gov/ocr/complaints/index.html>.